

Franchise Tax Board Meeting

Monday, March 24, 2025 at 1:00 p.m.
Franchise Tax Board
Town Center, Gerald Goldberg Auditorium
9646 Butterfield Way
Sacramento, CA 95827

Agenda

Pledge of Allegiance

Item 1. Approval of Minutes

Minutes of the December 10, 2024 Board Meeting and Taxpayers' Bill of Rights Hearing – Board Approval

Item 2. Disaster Relief Efforts

Staff Report

Item 3. Updates on Direct File and VITA

Staff Report

Item 4. FTB 2024 Accomplishments Video

Staff Report

Item 5. EDR2 Update

Staff Report

Item 6. Administrative Matters

A. Contracts over \$2 Million - Board Approval

1. Microsoft Software Renewal
2. Genesys Software Renewal

Item 7. Executive Officer's Time

Executive Officer's opportunity to report on matters of interest to the Board.

Item 8. Board Members' Time

Board Members' opportunity to raise other matters of interest.

Closed Session

Item A. Closed Session

Closed session to allow the Board to discuss pending litigation. Closed session is authorized by Government Code section 11126, subdivision (e)(2)(C).

This facility is architecturally accessible to persons with physical disabilities. When the circumstances warrant, the Chair may modify the order of the agenda items. As such, please be aware the individual presentation times are subject to change.

Please be advised that Franchise Tax Board will be implementing bag screening for all individuals prior to entering the FTB Board Meetings effective December 2024.

This agenda, including links to written material related to the Open Session agenda items, is also available on FTB's [Meetings](#) webpage under the heading 2025 Meeting Schedule.

If you would like to make a public comment regarding one or more agenda items at the Board meeting and you are using a translator or translating technology, you may contact the Board's Liaison in advance of the meeting to ensure you are given twice the allotted time to comment.

Please contact the Board's Liaison at:

Phone

Voice: 916-845-1454

Email

FTBBoardLiaison@ftb.ca.gov

If you have a disability and need an accommodation, materials in alternate format or auxiliary aids/services to attend the Board meeting, please make your request as soon as possible, but no later than five working days prior to the meeting date. Some disability-related accommodations and alternate formats take longer to produce than others. The earlier your request is received, the more likely we can provide the specific accommodation or alternate format you request.

To place your request, contact FTB's Accessibility Coordinator:

Phone

Voice: 916-845-7003

California Relay Service: 711 or 800-735-2929

Email

FTBAccessibilityCoordinator@ftb.ca.gov