

Disaster Relief Efforts PowerPoint

Franchise Tax Board Meeting
Monday, March 24, 2025

Slide 1: Disaster Relief Efforts

Presenters' Names: Tiphonie Weiss – Accounts Receivable Management Division, Erin Carvel – Filing Division
March 24, 2025

Slide 2: Local Assistance Center (LAC) and Disaster Recovery Center (DRC) Assistance

- How to claim a disaster loss
- Copies of returns
- Change of address
- Other questions as needed
- Disaster resources

Slide 3: Recent Examples of Local Assistance Center and Disaster Recovery Center

Fiscal Year	Events	FTB Staff Participating	Survivors Assisted	Operational Centers
2024-25*	Park Fire Borel Fire Boyles Fire Airport Fire Bridge Fire Mountain Fire LA Fires (Palisades & Eaton)	28	4,315	13
2023-24	Desert Hot Springs (Palm Fire) Tropical Storm Hillary January 2024 Winter Storms	15	802	13
2022-23	McKinney Fire Mills Fire Border Fire San Bernardino Debris Flow Mosquito Fire Ferndale Earthquake January 2023 Winter Storms	41	2,228	39

* As of February 28, 2025

Slide 4: Noticing and Due Dates

- Pause billing
- Delay filing and payment due dates

Slide 5: Los Angeles Fire – We All Came Together

Efforts

- DRCs
- Our website **ftb.ca.gov**
- Dedicated hotline
- Dedicated email ID
- Notice suppression
- Postponement to file and pay
- Enhanced services

Alt text: A website banner from **ftb.ca.gov** stating “California provides tax relief for those affected by Los Angeles wildfires” and a photo showing a disaster recovery center is shown.

Slide 6: Disaster Assistance Experiences

“Volunteering to assist survivors of the recent fire at the Pasadena and Altadena locations was a deeply humbling experience that gave me a new perspective on the hardships faced by those who lost everything...”

Slide 7: Contributing to a Caring Community

A lifelong impact

Slide 8: Questions?

Slide 9: Public Comment