

2022 Awards PowerPoint

Franchise Tax Board Meeting
Monday, June 26, 2023

Slide 1: 2022 Awards

Presenter Name: Jessica Clayton – Filing Division
June 26, 2023

Slide 2: Types of Awards

- Superior Accomplishment Award
- Sustained Superior Accomplishment Award
- Supervisory Bonus Award
- Large Team Award

Slide 3: FTB's Strategic Plan Parthenon

An image of a Parthenon appears. Mission appears at the top, with four pillars supporting it labeled Exceptional Service, Effective Compliance, Strong Organization, and Operational Excellence. Below the Parthenon are the words Privacy and Security, Fiduciary Responsibility, Transparency and Trust, and Principles and Values.

Slide 4: Exceptional Service

The Exceptional Service pillar is featured in the Parthenon image.

Slide 5: Superior / Sustained Superior Accomplishment Award

Viridiana Alzate

National Business Audit Bureau - New York Field Office
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Bernadette Daugherty

Procurement Bureau
SUPERIOR ACCOMPLISHMENT AWARD

Dan Duong

Financial Management Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 6: Superior / Sustained Superior Accomplishment Award

Candace Hannah

Statewide Collections Bureau
SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Michael R. Laisne

Business Entity Tax Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Erica Lehr

Initiation and Planning Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 7: Superior / Sustained Superior Accomplishment Award

Jim Malone

Settlement Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Mark Morrison

Quality Assurance Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Debbie Nagel

Technical Resources Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 8: Superior / Sustained Superior Accomplishment Award

Amanda Sanborn

Advisory, Analysis, and Services Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Janice Sicotte

Audit Services, Administration, and Protest Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Alexandra Collins

Processing Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 9: Superior / Sustained Superior Accomplishment Award

Lisa Stanley

Filing Methods and Budget Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Viviana (Vee) Taylor

Filing Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Xue Thao

Processing Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 10: Superior Accomplishment Team Award Business Entity Collection Bureau's (BECB) Early State Contact Center Monitoring Team

Top row, left to right: Dawn Folena, Bik Rai

Bottom row, left to right: Brittany Willis, Peter Wong

Slide 11: Superior Accomplishment Team Award Job Knowledge Transfer (JKT) Team

Top row, left to right: Christine Chen, Connie Kramke, Pamela Nooner (awarded posthumously)

Bottom row, left to right: Song Liu, Dulce Lopez, DeNay Salvi

Not pictured: Nicole Kwon, Wendy Lam, Daniela Siozon, Lisa Tarkington - CHI

Slide 12: Superior Accomplishment Team Award Special Activities Group (SAG) Team

Top row, left to right: Marisa Bang, Lisa Gierek, Jared Hamilton

Bottom row, left to right: Jenifyr Knoles, Matthew Lui, Terry Tiongson, Kin Tom

Not pictured: Lorenzo Ruelas

Slide 13: Superior Accomplishment Team Award Filing Services Bureau's Correspondence, Analysis, Support, and Education Section's (CASES) Technical Support Team Leads Team

Left to right: Sabrina Gomez, Brenda Hennessy, Victoria Ibrahim

Slide 14: Superior Accomplishment Team Award Information Capture and Banking Section's (ICBS) TV Team

Top row, left to right: Jas Bains, Adam Cederblom, Rose Cresse

Bottom row, left to right: Jeff Sampayan, Xue Thao, Leslie Vue, Brandon White

Not pictured: Robert Delapoza, Janet Dullum, Rem Lan, Troy Morse

Slide 15: Sustained Superior Accomplishment Team Award Voice over Internet Protocol (VoIP) Project Team

Top row, left to right: Michelle Dong, Yolanda Evangelista, Spandana Jayyavarapu

Bottom row, left to right: Tosha Lobue, Rick Mejia, Jennie Romero

Not pictured: Lorenzo Roach, Joe Vang

Slide 16: Supervisory Bonus Award

Satinder Bola

Statewide Collections Bureau

Steve Cuckovich

Communication Services Bureau

Andrey Ivanov

Statewide Collections Bureau

Slide 17: Supervisory Bonus Award

Shannon Rohr

Individual and Pass Through Entity Audit Bureau - Van Nuys Field Office

Jeff Sampayan

Processing Services Bureau

Sheena VanMeter

Business and Human Resources Bureau

Slide 18: Large Team Award

Credit Card Kiosk Project Team

(72 Team Members)

Slide 19: Effective Compliance

The Effective Compliance pillar is featured in the Parthenon.

Slide 20: Superior / Sustained Superior Accomplishment Award

Maribel Davila

Criminal Investigation Bureau - West Covina Field Office

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Kristina Hammer

Criminal Investigation Bureau - Sacramento Field Office

SUPERIOR ACCOMPLISHMENT AWARD

Slide 21: Superior / Sustained Superior Accomplishment Award

William Lee

National Business Audit Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Julie Leininger

Audit Services, Administration, and Protest Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 22: Superior Accomplishment Team Award

Individual and Pass Through Entity Tax Shelter Discovery Audit Team

Top row, left to right: Lourdes Vela Avila - WC, Karla Biagi, Michael Cornejo - SD, Claudine Crisostomo - SA, Frederick Dong - LA, Anu George - WC

Bottom row, left to right: Becky Liu Gong, Fred Gonzalez - VN, Christin Huang Armira - LA, Rudyard Magallanes - WC, Ali Nikooei - OAK, September Ryken - VN, Amelia White

Not pictured: Mary Mizinski Benson - SD

Slide 23: Strong Organization

The Strong Organization pillar is featured in the Parthenon.

Slide 24: Superior / Sustained Superior Accomplishment Award

Cruz Aguayo

Audit Services, Administration, and Protest Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Chia Chiang

Processing Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Diana Chuong

Analysis Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 25: Superior / Sustained Superior Accomplishment Award

Frances Garrett

Filing Services Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Laurie McElhatton

Multistate and Business Entity Tax Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Denise Shaffer

National Business Audit Bureau - San Francisco Field Office

SUPERIOR ACCOMPLISHMENT AWARD

Slide 26: Superior / Sustained Superior Accomplishment Award

Kerry Taylor

National Business Audit Bureau - New York Field Office

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Elaine Wong

Filing Compliance Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 27: Superior Accomplishment Team Award

Legislative Services Bureau's (LSB) Workshop Team

Multi-divisional Team — Members from: the Audit Division and the Finance and Executive Services Division

Top row, left to right: Hortencia Barba, Farzaneh Eshaghian - VN, Deirdre O'Connor

Bottom row, left to right: Chandra Sparks, Olga Stroub, Liz Vigil, Elaine Segarra Warneke

Slide 28: Supervisory Bonus Award

Gil S. Brito

Processing Services Bureau

Rubysenia Gonzales

Filing Services Bureau

LaJena Jordan

Technical Resources Bureau

Slide 29: Supervisory Bonus Award

Ronae Proctor

Processing Services Bureau

Katie Thomas

National Business Audit Bureau

Slide 30: Operational Excellence

The Operational Excellence pillar is featured in the Parthenon.

Slide 31: Superior / Sustained Superior Accomplishment Award

Shane Bali

Quality Assurance Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Steven Betinis

Filing Compliance Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Chili Chen

Initiation and Planning Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 32: Superior / Sustained Superior Accomplishment Award

Michelle Elsokary

Field and Complex Account Collection Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Vincent Gadiano

Field and Complex Account Collection Bureau - San Diego Field Office

SUPERIOR ACCOMPLISHMENT AWARD

Nikolay Mironyuk

Enterprise Development Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 33: Superior / Sustained Superior Accomplishment Award

Ha Pham

Communication Services Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Wendy Piker

Advisory, Analysis, and Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Charlie Robledo

Initiation and Planning Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Slide 34: Superior / Sustained Superior Accomplishment Award

Patti Simpson

Filing Services Bureau

SUPERIOR ACCOMPLISHMENT AWARD

Phuc Tran

Enterprise Data Services Bureau

SUSTAINED SUPERIOR ACCOMPLISHMENT AWARD

Slide 35: Superior Accomplishment Team Award

Contact Center Platform (CCP) Test Team

Left to right: Eric Nguyen, Dina Pham, Laura Natassha Miranda Quiroz

Slide 36: Superior Accomplishment Team Award

Exempt Entity Training Team

Top row, left to right: Teresa Gsell, Sara Hopkins

Bottom row, left to right: Ahsan Jiddi (AJ), Taylor Ollis, Audrey Rowe

Not pictured: Rhonda Nearman

Slide 37: Superior Accomplishment Team Award

Lien Program Leads Team

Pictured: Denise Morris

Not pictured: Michelle Lowe

Slide 38: Superior Accomplishment Team Award

Talent Management (TM) Rebranding Team

Left to right: Nisha Davis, Meghan Feenstra, Nicholas Ndungu

Slide 39: Supervisory Bonus Award

Kelly Ansbro

Statewide Collections Bureau

Rachel Aquino

Statewide Collections Bureau

Calvin Brown

Filing Compliance Bureau

Slide 40: Supervisory Bonus Award

Lisa Cramer

Financial Management Bureau

Devon Davies

Processing Services Bureau

Carmen Marquez

Initiation and Planning Bureau

Slide 41: Supervisory Bonus Award

Robert Olesniewicz

Criminal Investigations Bureau - West Covina Field Office

Chris Reali

Filing Methods and Budget Bureau

Denise Rushkin

Quality Assurance Bureau

Slide 42: Large Team Award

Receiving and Data Storage (RDSS) Scanner Refresh Project Team

(21 Team Members)

Slide 43: 2022 Awards

Individual award photos hang on the FTB Personnel hallway.

Slide 44: 2022 Awards

Group award photos hang on the FTB Personnel hallway.

Slide 45: Thank You

A photo of Selvi Stanislaus, FTB Executive Officer, appears on screen.

Slide 46: Questions?

Slide 47: Public Comment