

FTB 2021 Accomplishments PowerPoint

Franchise Tax Board Meeting
Tuesday, March 22, 2022

Slide 1: FTB 2021 Accomplishments

Presenter Name: Patricia Carte – Administrative Services Division
March 22, 2022

Slide 2: Highlights of Our Accomplishments

A calendar showing May 17th 2021 circled in red is shown. A photo shows a hand placing an envelope marked “Stimulus Check” into a mailbox.

- Successful 2021 Peak Season
 - Tax deadline date extended due to the pandemic
 - Implemented the Golden State Stimulus payments

Slide 3: Highlights of Our Accomplishments (continued)

A photos of four people sit under a large white umbrella with the Covered California logo on it. A photo of a smiling woman faces her laptop with her hands cupping her face.

- Health Care Mandate
 - Processed tax returns that incorporate program requirements
- Launched new self help tools
 - Enterprise Customer Service Dashboard
 - Payment Card Kiosks in Sacramento and Oakland Field Offices

Slide 4: Video

A video about the FTB 2021 Accomplishments plays.

Slide 5: Questions?

Slide 6: Public Comment