

2020 Accomplishments PowerPoint

Franchise Tax Board Meeting
Thursday, June 3, 2021

Slide 1: 2020 Accomplishments

Presenter Name: Ann Wilson – Administrative Services Division
June 3, 2021

Slide 2: Highlights of Our Accomplishments

- Implemented health and safety measures in the workplace
- Established full-time teleworkers and remote phone agents
- Transitioned to virtual meetings, interviews, and trainings
- Postponed tax filing and payment dates for taxpayer relief
- Implemented new programs and services

Slide 3: Video

Slide 4: Questions?

Slide 5: Public Comment